



Your organization's success depends on the skill and productivity of your workforce.









BUSINESS SERVICES

MANAGING YOUR TALENT IS CRITICAL TO SUCCESS



As a business, you face many challenges on a daily basis. No matter the size of your organization, the location, or the industry sector, there is one thing you have in common with every other North Carolina employer: the success of your organization depends on the skill and productivity of your workforce.

At the heart of a profitable and flourishing business is a thriving workforce. How do you ensure your organization can remain strong, with well-skilled employees over the long term? How do you find and keep the best talent possible?

Whether you are a new employer to North Carolina, or a well-established business with deep roots in this state, the NCWorks Business Services Team works with you to provide talent management strategies and solutions to meet your specific needs! We are able to provide these solutions at little to no cost to your business here in North Carolina.

NCWorks Online

NCWorks Online is North Carolina's official job search website and gives employers the ability to:

- **Search for candidates** based on their skills, work experience, and resumes.
- Post job listings which allows you to review potential candidates that have expressed interest in a specific job posting.
- **Find and review resumes** of candidates that have the qualifications you need.
- Access labor market trends, statistics, and economic and demographic data specific to your area and your industry.



Go to ncworks.gov



STRATEGIC PARTNERS

NCWorks Business Services and You

NCWorks partners – within government agencies, economic developers, education, the private sector and elsewhere – will work together to integrate and deliver workforce solutions that help at each stage of your business's lifecycle. From talent recruitment to tax credits and more, we will help you find and manage the workforce your business needs – as well as ways to offset the cost of hiring them.



Recruitment

We recruit, screen, and provide you with qualified applicants so that you can quickly fill critical openings with the right people.



Creative strategic partnerships

We can engage with you on workforce program planning to support business growth and economic development by sharing information and collaborating on efforts to identify and address workforce challenges.



Accessing untapped talent pools

We can use our expertise to connect you with talent you might have overlooked – including youth, veterans, people with disabilities, older workers and job-seekers with criminal records.



Business start-up services

We can guide you through processes and resources that help you build your new business and workforce to be successful as you get off the ground.



Training

We can provide training resources and funding for your new or existing employees by offering on-the-job instruction as well as off-site classes at local colleges and other training venues.



Tax credits and incentives

We can help you discover if you are eligible for these benefits to help your bottom line.



Apprenticeships

Grow the talent you need. We can provide technical assistance and resources supporting apprenticeships, which combine on-the-job training with classroom learning to contribute to your long-term growth.



Transition and outplacement needs

We offer a myriad of transition and outplacement services to help you with challenges caused by plant closures, natural disasters or layoffs of your workers, while also aiming to avert job losses through collaborative strategies.



Helping you see around the corner We

can provide the latest labor market information and economic forecasts, along with local wage and salary data, helping you look ahead and remain competitive.

How do you get started?

Contact your local business consultant today so that we can begin a partnership to ensure your business continues to thrive. Your workforce is your biggest asset, and the array of services we provide ensure that at every step — from recruiting and screening, assessment and training to planning and growing — you are operating with the highest level of information, strategy, and resources available.

The NCWorks Business Services Team is here to help you continue to succeed.

Contact your local business consultant today.

ECWDB 252-636-6901 admin@ecwdb.org

What is NCWorks?

NCWorks is the state of North Carolina's workforce development system, helping jobseekers and businesses find each other and work on what's next for everyone's future success. NCWorks services are delivered by a group of collaborating partners, such as the N.C. Department of Commerce, the N.C. Community College System, the N.C. Department of Public Instruction, the N.C. Department of Health & Human Services and local Workforce Development Boards.

Through NCWorks, these organizations and other workforce system stakeholders have built a stronger alignment of services and resources to meet the workforce needs of businesses, to connect North Carolinians to technical training and quality careers, and to use data to monitor and assess program outcomes. NCWorks is the one name to know when you need the strength of an integrated workforce system standing behind you, responsive to the needs of employers, and one that better prepares workers for today's economy in North Carolina.

















North Carolina Department of Commerce Division of Workforce Solutions NCWorks Career Center- Veterans Unit 461 Western Boulevard, Suite 106 Jacksonville, NC 28546

Greetings,

Given your busy schedule, I wanted to take a few minutes of your time to introduce myself and leave this packet, which contains several forms and information about programs you may be interested in. I look forward to assisting you in meeting your labor market requirements.

Attached is the worksheet for submitting a job vacancy with the Division of Workforce Solutions. You may complete the form and return it by fax or email, and we will post your position in our statewide database free of charge. If you will be hiring several employees at once, we can also offer our Jobs Club Services to you. This service will enable you to meet with many qualified applicants at one location at a time. I have attached a flyer providing more information about this service.

Please also find attached information regarding the Returning Heroes and Wounded Warriors Work Opportunity Tax Credits. The federal government has extended this program until December 31, 2025 (it has been extended). I will be happy to explain further or assist you in finding veterans who meet these requirements. The link below contains the instructions for applying for the tax credit and links to the necessary forms.

www.doleta.gov/business/incentives/opptax/

To apply for the tax credit in North Carolina, mail the completed 8850 form for a potentially eligible veteran within 30 days after hire to the below address:

North Carolina Department of Commerce, Division of Workforce Solutions P. O. Box 27635 Raleigh, NC 27611

ATTENTION: Applicant Services Unit - WOTC

The final handout discusses an on-the-job training program sponsored by the State with some excellent incentives that your firm may also be interested in. Thank you for your continued support of veterans and our community. Don't hesitate to contact me with any questions or require additional information or assistance.

Agustin Domalez
Agustin Gonzalez
Hybrid Veterans' Career Employment Services Consultant II
Department of Commerce, Division of Workforce Solutions
NCWorks Career center-Onslow County
461 Western Blvd., Suite 106
Jacksonville, NC 28546

agustin.gonzalez@nccommerce.com Tel: (910) 347-2121, Ext. 202

Welcome to the NCWorks Career Center Onslow County

Connecting Talent to Jobs

Hours of Operation Monday: 8:30am - 4:00pm | Tuesday – Friday: 8:30am - 5:00pm 461 Western Blvd. | Suite 106 | Jacksonville, NC

Telephone: 910.347.2121 Email: OnslowCounty@NCWorks.gov

Website: www.ncworks.gov Facebook: https://www.facebook.com/ncworksonslow

Career Center Services

Career Advisors Disabled Veterans Outreach Specialists Career Development Workshops Employment Search Assistance

- NCWorks Online
- Job Referrals
- Hiring Events
- Resume Assistance
- Interviewing Skills

Computers with Internet Access

- Job Search
- Resume Builder
- Labor Market Information

Print/Copy/Fax Services

Employer Services

Post open positions on

state labor exchange: www.ncworks.gov

Conduct hiring events

Reserve office space for interviewing Conference Rooms for meetings/training Career Advisors are available to screen / refer qualified candidates

Additional Services

Pamphlet on Unemployment Benefits from Division of Emploment Security Print/copy Work Search forms

Career Center Partners

Coastal Carolina Community College Workforce Innovation and Opportunity Act

• Youth, Dislocated Workers and Adult Training programs

Information on training and education

- Human Resource Development Classes (HRD)
- Continuing Education Classes
- Certification Programs
- Degree Programs

NC Vocational Rehabilitation Call 910.467.0720 for more info Specialized training and employment services for Individuals with Disabilities Eastern Carolina Human Services Agency

Call 910.347.2151 for more info Community Services Block Grant (CSBG) Family Self-Sufficiency Program United Way of the Lower Cape Fear

910.798.3900 x 108 Senior Community Service Employment Program (SCSEP)









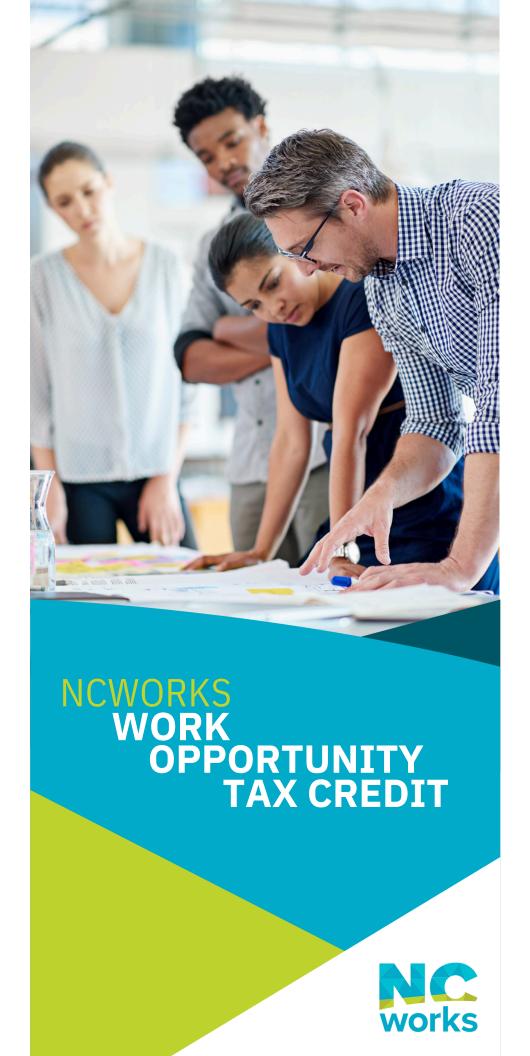






Top 10 Reasons to Hire Veterans

- Accelerated Learning Curve
- Leadership
- Teamwork
- Diversity and Inclusion in Action
- Highly Efficient Under Pressure
- Respect for Operating Procedures
- Technology and Globalization
- Integrity
- Conscious of Health and Safety Standards
- Triumph Over Adversity





▶ Who is eligible?

Targeted groups eligible for the WOTC include veterans, former offenders, long-term unemployed, employees with vocational rehabilitation and Ticket to Work referrals, SNAP recipients, SSI recipients, long-term family assistance recipients, and others.

Who does not qualify?

A tax credit may not be claimed for relatives, previous employees, new employees who haven't worked 120 hours in the first year of employment, employees receiving federally subsidized on-the-jobtraining, or 1099 employees.

How much are the credits?

The amount of tax credits employers can claim is based on the targeted group of the individual hired, the wages paid during their first year of employment and the number of hours worked. A business can receive anywhere from \$1,200 to \$9,600 for each one of its eligible employees.

► How do I apply?

The simple process begins with completion of IRS and U.S. Department of Labor forms and includes registering with NCWorks online.

More information can be found at:

 $\frac{\text{commerce.nc.gov/grants-incentives/workforce-grants/work-opportunity-tax-credit.}}{\text{opportunity-tax-credit}}.$

Get more information about WOTC today.

984.960.8926 | BusinessServices@NCWorks.gov

A proud partner of the American **job** Centernetwork

An equal opportunity employer and provider of employment and training services. Auxiliary aids and services are available upon request.

xxxxx copies printed at \$x.xxx each/\$xxx.xx total.



NCWORKS INCUMBENT WORKER TRAINING

Create jobs.

Train on new machinery.

Upskill your current workforce.

Streamline business processes.

Receive help with all of these by applying for the Incumbent Worker Training (IWT) Program. It's designed to improve your company's bottom line.



The IWT program offsets the cost of training employees who have worked for your business at least six months. We'll help you upskill these employees, so they can retain their current job or advance in their careers.

Your business participates in the cost of the training through cash payments or in-kind contributions.

Employee eligibility

Employees who are eligible for IWT grants are those who:

- Are at least 18 years of age and a paid employee of your business
- Meet the Fair Labor Standards Act (FLSA) requirements for an employer-employee relationship
- Have worked with your business consistently for six months or more
- Are U.S. citizens, or non-citizens permitted to work in the U.S.

Which businesses qualify for IWT?

To be eligible to apply for IWT, a business must be:

- A North Carolina business in operation within the state for 12 months or more
- Current on all federal, state and local obligations Financially viable

Businesses in high growth and in-demand industry sectors, including advanced manufacturing, health care, biotechnology, and hospitality, are given priority for the IWT program.

The application process includes a preliminary questionnaire and application. They must be submitted to the local Workforce Development Board, which is part of the NCWorks system.

Visit the IWT page of ecwdb.org through the QR code below:





Find out more about IWT and how to put it to work for your business.

252-636-6901 | prescott@ecwdb.org

A proud partner of the American Job Center network





APPRENTICESHIPS
BUILD
TALENT PIPELINES



PROVIDING ADAPTABLE, WORK-READY, SKILLED TALENT FOR NORTH CAROLINA BUSINESS.

ApprenticeshipNC is a system put in place to help North Carolina businesses and workers succeed. Our statewide program offers consulting and support services for new, expanding, and existing businesses – and industries – in all 100 North Carolina counties through our network of 58 community colleges.

BUILDING TRADES ENERGY LOGISTICS HOSPITALITY

ApprenticeshipNC.com



The folks at the state level that worked with us to create the structure and documentation for our program were great. Any industry can benefit if they want to grow their business.





HEALTHCARE INDUSTRY:

INFORMATION TECHNOLOGY:



NURSE ASSISTANTDATABASE

PHARM + LAB TECHSCH CYBER

MEDICAL CODERS SECURITY



MORE...

APPRENTICESHIPNC

OUR MISSION

ApprenticeshipNC has one goal in mind: To help employers build a skilled workforce through on-the-job learning and related classroom instruction.

WHY Apprenticeship NC?

ApprenticeshipNC is a system put in place to help North Carolina businesses and workers succeed. Our dedicated team of consultants works with your team to develop a custom registered apprenticeship program that meets your specific needs.

ADDED BENEFITS:

- Reduced turnover & heightened loyalty
- Increased productivity & employee engagement
- Apprenticeships work for businesses of all sizes
- g Training supported by your local community college
- Reduced search and recruitment costs

ApprenticeshipNC helps workers learn specialized skills needed in today's work environment. With an employer-driven model, we help combine on-the-job learning with related classroom instruction.

Visit ApprenticeshipNC.com

Find your ApprenticeshipNC consultant

Work with them to set up your program

Visit Apprenticeship NC.com and start your own registered apprenticeship program.

919-807-7176

Email: apprenticeshipnc@nccommunitycolleges.edu 200 West Jones Street Raleigh, NC 27603







NC COMMERCE REENTRY INITIATIVE

Our mission is to promote "Equitable Hiring" to employers, individuals with criminal records, and the community through engagement, education, and partnerships.

Incentives for Employers Who Hire Individuals with a criminal record

The Federal Bonding Program provides insurance to employers who hire "at risk" workers, including those with criminal records. The hiring business is eligible for financial protection of \$5,000 for six months after hiring a justice involved individual. Justice Involved individuals are eligible for Federal Bonding. The hiring employer must contact an NCWorks Career Center or the State Bonding Coordinator listed below to take advantage of the program. For additional information you may also visit the Federal Bonding website at: http://www.bonds4jobs.com/

Work Opportunity Tax Credit (WOTC) provides tax incentives for employers who hire justice involved individuals and other target groups. The tax credit for each target group varies, but the total for a justice involved individual equals as much as \$2,400. To qualify, the justice involved individual must be hired within one year of either a felony conviction or Contact your local NCWorks Career Center for more information or visit the website: https://www.nccommerce.com/grants-incentives/workforce-grants/work-opportunity-tax-credit and or the Dept.

Labor: https://www.doleta.gov/business/incentives/opptax/

100-Day No Fault: If you need to terminate a new employee within the first 100 days due to an inability to do the work, your Unemployment Insurance account will not be charged. This non-charging option can be found on the backside of the *charging notice* sent to employers when a claim is filed. Access the N.C. Division of Employment Security website at https://des.nc.gov/employers to inquire.

The following services are offered by your local NCWorks Career Centers:

- One-on-one assistance
- Career assessments
- Job interview, resume, and cover letter preparation
- Referrals to jobs based on candidate's qualifications
- Referrals to other resources
- Access to job fairs and group workshops

To access the online job bank or locate the nearest NCWorks Career Center visit the website: www.NCWorks.gov

NC Commerce Reentry Initiative State and Regional Staff Bonnie Helmink I Director, Applicant Services I 984-236-4187 I bonnie.helmink@commerce.nc.gov Eric Haddock | State Reentry Coordinator | 984-236-4211 | eric.haddock@commerce.nc.gov Donna Farrar | Assistant Reentry Coordinator | 984-236-4286 | donna.farrar@commerce.nc.gov



Employer Information

What is the Jobs club? It's where you as an employer can come to the Division of Workforce Solutions office to provide an overview of your organization and conduct interviews for selected clients that meet your job qualifications! You will be provided with a conference room, blackboard if needed, copies of any materials needed and any other request. All of this is free! How does it work? You as the employer, can contact Agustin Gonzalez, Hybrid Veterans' Career Employment Services Consultant II, to set up a time & date of your choice. We will advertise the job (qualifications, applications instructions, special provisions, etc... to the public, but with an emphasis on veterans.) If provided your application, we will process the application & screen it for legibility & completeness. We will not allow those who do not meet your standards participate in the Jobs Club. We will schedule the attendees. You will provide a group presentation of the business, its structure, job description & expectations. Also covered will be the salary. If the salary depends on experience, then provide what the scheduled determination is. As part of the Jobs Club, you will allow questions from the participants. At the conclusion, invite those that are interested to an interview on the spot. Be prepared to make job offers or if there are contingents on issues such as background check, drug test, etc... make the offer contingent upon successful completion of those required items. All things being equal, the veteran gets first offer for the job.

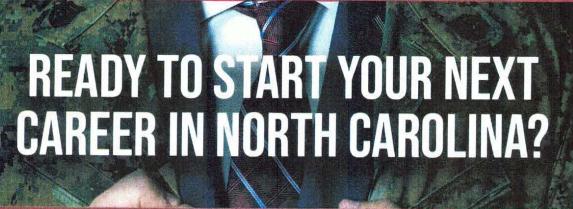
What is the purpose of the Jobs Club? It is a one stop process for you, the Employer! The Jobs Club saves you time & money! We actually contact clients meeting your specifications. The advantage to you is that you are not wasting time from no shows, repeating the information numerous times & going through applications/resumes of applicants who are not qualified. Instead of posting a job order via the newspaper, radio, etc... we do the work for you! Participating in the Jobs Club will attract a pool of qualified people that are looking for and will accept work as soon as possible. How long does this take? We ask that you give us at least four working days to contact the best applicants for you. The interview process can take as long as you would like. Thirty minutes to one hour is the average time that the past employer participants have used. We also ask that you exercise Veteran Preference when hiring. We do target the veteran community first.

The Jobs Club was launched on May 10, 2007 and has been very successful! If you have questions or would like to talk to an employer who has participated in Jobs Club please contact me.

Agustin Gonzalez
Hybrid Veterans' Career Employment Services Consultant II
North Carolina Department of Commerce
Division of Workforce Solutions
agustin.gonzalez@commerce.nc.gov
Office: (910) 347-2121, ext. 202

Cell: (919) 815-6485





GET STARTED TODAY AT NC4ME.ORG





GET PAST THE ONLINE APPLICATION

YOUR SKILLS TRANSFER

- Leadership skills
- Technical Knowledge, Skills, and Abilities
- Strong character and results driven
- Ability to lead and work in diverse and team environments

NOT YOUR TYPICAL "JOB FAIR"

- The employers we work with have open and active job opportunities
- NC4ME's military hiring experts match you to open jobs
- We schedule a time for you to speak with company representatives

NC4ME EVENTS ARE FREE AND OPEN TO ALL TRANSITIONING SERVICE MEMBERS. VETERANS, GUARD/RESERVE, AND MILITARY SPOUSES

W T

Vets Medallion Program

Increase your competitive hiring advantage and receive federal recognition as a veteran-employment leader.



HIREVets.gov

Honor.

The Honoring Investments in Recruiting and Employing American Military Veterans Act of 2017 (HIRE Vets Program for recognizing efforts by employers to recruit, employ, and retain veterans through a HIRE Vets Medallion Award.

Invest.

The Medallion Program highlights investments in Veteran Organization or Resource Groups, HR Veterans' Initiatives, and Leadership, Pay Differential or Tuition Assistance Programs that assist in developing veteran employment efforts.

Recruit.

Employers recognize the benefits of recruiting veterans and want to attract more in the future. Recipients have the opportunity to utilize the Medallion in the marketing of their firm when hiring, as well as to attract additional business.

Employ.

Veterans bring experience, adaptability, and focus. Employers applying for a HIRE Vets Medallion are reaping a competitive advantage and this award allows them to maximize the return on their investment in the veteran programs they offer.



2024 HIRE Vets Medallion Award Criteria

REGUIREMENTS	LARGE EMPLOYER AWARDS (500+ Employees)	GE EMPLOYER AWARDS (500+ Employees)	MEDIUM EMPL (51-499 E	MEDIUM EMPLOYER AWARDS (51-499 Employees)	SMALL EMPLO	SMALL EMPLOYER AWARDS (1-50 Employees)
	Platinum	Gold	Platinum	© Gold	Platinum	Gold
Hiring (Vets hired during CY 2023)	Not less than 10% of employees hired AND	Not less than 7% of employees hired AND	Not less than 10% of employees hired	Not less than 7% of employees hired	Not less than 10% of employees hired	Not less than 7% of employees hired
Retention (Vets hired during CY 2022)	Not less than 85% of Vets hired retained for 12 months	Not less than 75% of Vets hired retained for 12 months	Not less than 85% of Vets hired retained for 12 months	Not less than 75% of Vets hired retained for 12 months AND	Not less than 85% of Vets hired retained for 12 months AND	Not less than 75% of Vets hired retained for 12 months AND
Veteran Employee Percentage (Vets employed on 31 Dec. of CY 2023)	N/A	N/A	At least 10% of employees are Vets	At least 7% of employees are Vets	At least 10% of employees are Vets	At least 7% of employees are Vets

The second secon						
Veteran Organization or Resource Group	Must be established and exist by 31 Dec. 2023	Must be established and exist by 31 Dec. 2023	Must be established and exist by 31 Dec. 2023			N/A
Leadership Program	Must be established and exist by 31 Dec. 2023	Must be established and exist by 31 Dec. 2023	Must be established and exist by 31 Dec. 2023	Satisfy 1 of 2		N/A
Dedicated HR Professional (large) or HR Veterans' Initiative (medium/small)	Must be targeted to veteran employees	N/A		N/A	Satisfy 2 of 5	N/A
Pay Differential Program	Must be provided	N/A	Satisfy 1 of 3	N/A		N/A
Tuition Assistance Program	Must be available	N/A.		A/A		N/A

Labor Law Violations	Must not have any of the violations identified in 20 CFR \$ 1011.120	Must not have any of the violations identified in 20 CFR § 1011.120	Must not have any of the violations identified in 20 CFR \$ 1011120	Must not have any of the violations identified in 20 CFR \$ 1011120	Must not have any of the violations identified in 20 CFR \$ 1011.120	Must not have any of the violations identified in 20 CFR \$ 1011.120
Application Fee	\$495.00	\$495.00	\$190.00	\$190.00	\$90.00	00'06\$

The above is a brief overview of the criteria needed to qualify to receive a HIRE Vets Medallion Award. For a detailed explanation, please visit HIREVets gov and view the Final Rule for the program.



Updated 11/2023



Send your Job Posting to your local NCWorks Career Center

NCWorks Career Center serving your area: Onslow County

Office E-Mail: OnslowCounty@NCWorks.gov

Office Fax No.: 910.938.2583

The State of North Carolina Employer Accounts & Job Order policy requires all employers that wish to use the NCWorks Online system have an active unemployment insurance tax account. In addition, all job postings must advertise actual W-2 type positions that are currently vacant, or will be available within 90-days, and the work be performed in North Carolina or a county that immediately borders the state. For a full description of all the requirements, please find the complete policy here:

https://www.nccommerce.com/documents/operational-guidance-og-26-2021-employer-accounts-and-job-order-procedures.

Tell us about this position (Pleas	se complete ALL appropriate f	fields as we will not b	e able to post inc	omplete orders.)
Is this a position related to a Foreign Labor Certification visa (H-2A, H-2B, or PERM)?				
Employer (Company paying the wa	ages):		Federa	nl tax ID:
Job Title/Occupation:			NC UI	tax ID:
Has a similar job order previously been posted? Yes No				
Is this a Remote Worksite / Work at Home type position? Yes No				
Main/Corporate Contact Information				
Contact Person:			Title:	
Mailing Address:			1100	
City: State: Zip:				
Phone: Alternate Phone:				
Fax:				
Job Location/Worksite Information (if different from above)				
Job Location Contact Person:			Title:	
Physical Address:			Title.	
City:			State:	7in:
Phone:		Alternate Phone:	State.	Zip:
Fax:		Email:		
Job Details				
Display your company name on the Job Order (make it publicly available to jobseekers)? Are there any feet unfront sects, or out of pocket expanses expected from an applicable view of No. (No. will require staff follow-up.)				
Are there any fees, upfront costs, or out-of-pocket expenses expected from an applicant seeking this position? Yes No				
Number of Positions:	Keep Job Order Open Until:		Number of Ref	errals Desired:
Type of Job:	_	_		
Regular Temporary Seasonal Volunteer Contract [Length: month(s)/year(s)]				
Full-Time (30+ hours) Part-Time (<30 hours) Full and Part-Time Positions As Needed (PRN)				
Compensation and Hours				
Do you wish to hide wage info from applicants? Yes No				
Hiring range? Minimum Pay: Maximum Pay: (MIN AND MAX are required)				
Basis of salary/pay: Hour Day Week Month Year Quarter Other - specify:				· · · · · · · · · · · · · · · · · · ·
				Salary + Commission
Salary + Sign-On Bonus Hours per week? Not speci		+ Bonus Per D Are Specific (# per v	viem only [veek =)	Will discuss with applicant
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		(Specifica III 300 Desc	pulonij	

Job Description	
Please provide a	
detailed job	
description of the	
position (including any specialized skills	
required).	
Job Application Metho	
	hat individuals may use to apply for this job. orks Online (which will require follow-up by Employer via NCWO):
	ICWO Resume Provide a NCWO (Generic) Application At local NCWorks Career Center
_	to employer via:
Phone	Fax In Person Email Resume Mail Resume
<u>—</u>	ny or application Website (include http:// or https://)
Any specific application	
instructions or details share with candidates	
Education, Licenses, an	ants to this position, if any?
This minimum age is du	
Alcohol	Hazardous work/materials involved Hours of Work
Insurance	Other (Specified in Job Description) Special Program/Category Bonding
Minimum education re	
•	ior experience required, if any?
Occupational License/C	
Is job accessible by pub	
Driver's License Require	
If required, specify:	Driver's License Type: Class A Class B Class C
	Endorsements: Class H Class N Class P Class S Class T