

# Defense Health Agency Facilities Enterprise

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# DHA Unified and Ready Mission



## Unified and Ready

A joint, integrated, premier system of health, supporting those who serve in the defense of our country

## Key Mission Aspects

- A Combat Support Agency supporting the military services
- Supports the delivery of integrated, affordable, and high quality health services to beneficiaries of the Military Health System (MHS)
- Executes responsibility for shared services, functions, and activities of the MHS
- Serves as the program manager for the TRICARE Health Plan, medical resources, and as the market manager for the National Capital Region (NCR) enhanced Multi-Service Market
- Manages the execution of policy as issued by the Assistant Secretary of Defense for Health Affairs
- Exercises authority, direction, and control over the inpatient facilities and the subordinate clinics assigned to the Defense Health Agency (DHA) in the NCR Directorate

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# Global Portfolio



## The most important numbers...

9.5M

**Beneficiaries**

1.5M

**In Uniform**

- Plant Replacement Value = \$38B
- 78M square feet – 4,700 beds
  - ✓ 51 Hospitals
  - ✓ 424 Medical Clinics & 247 Dental Clinics
  - ✓ 251 Vet Clinics & other Education, Research, Labs, etc
- MilCon
  - \$2.1B in design
  - \$4.4B in construction
  - \$500M in initial outfitting
- Sustainment, Restoration, Modernization in 2017
  - \$1.3B

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# MHS Transformation



- Military Health System Reform underway since 2011
  - Leadership concerns:
    - Patient safety
    - Growing cost; organizational stovepipes; duplication of services/headquarters functions
    - Aging infrastructure; declining FCI; and growing backlog
  - Driven by value-based incentives in medicine with goal to:
    - Improve quality and outcomes across enterprise
    - Improve efficiency, effectiveness, and reduce costs
- Established Defense Health Agency in 2013, responsible for ten shared services – Facilities Shared Service demonstrated early collaboration and success

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# Facilities Enterprise Approach



- Single demand signal and prioritization process for MilCon requirements
- Standardizing Sustainment, Restoration, and Modernization programming models
- BUILDER-developed Enterprise Facility Condition Assessment and Management
- Shaping Initial Outfitting & Transition programming model

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# Building Agility



- Balancing requirements – three types/sizes of MTFs
- Space planning criteria – templated across MTFs?
- World Class Healthcare – every building, every where?
- Using business analytics in facilities decisions
- Pursuing new technologies – can pre-fab make us faster?

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# Delivering Care through the Built Environment



- Culture eats strategy for breakfast
- Building the Facilities Brand
- Shaping the conversation with Providers and Administrators
- Being careful with ‘we can do better’
- Bringing facilities into healthcare decisions

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# Great People Are Counting On Us



Coming Together is a Beginning, Keeping Together is Progress,  
Working Together is Success  
Henry Ford

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