



Brittany Black
North Carolina Customer Service Director

Brittany Black serves as the North Carolina Customer Service Director for the Region 4, Office of Customer and Stakeholder Engagement, Southeast Sunbelt Region Federal Acquisition Service (FAS), General Services Administration.

The GSA Southeast Sunbelt Region (Region 4) encompasses Alabama, Florida, Georgia, Kentucky, Mississippi, North Carolina, South Carolina, and Tennessee.

As the NC Customer Service Director, Mrs. Black works with Federal, State & Local agency clients in understanding their specific business needs, consult, and advise on the most effective and efficient means of procuring the products and services needed. Mrs. Black has oversight of all GSA operations within the state of North Carolina.

Prior to being selected as the NC Customer Service Director, Mrs. Black served as a Contract Specialist/Contracting Officer for the US Army. She performed as a Contracting Professional for the US Army Special Operations Command (USASOC) located on Fort Bragg, North Carolina from 2011 - 2021. She performed complex pre-award and post-award acquisition functions for a variety of unique service and supply contracts. Mrs. Black was also Level III certified in the acquisition career field and held a \$5M acquisition warrant.

Prior to her career with the Army, Mrs. Black began her Federal career with the US Air Force as the Government Purchase Card Coordinator for Pope AFB, NC from 2007-2010.

Mrs. Black graduated Cum Laude from Fayetteville State University with a B.A. in Business Administration with a concentration in Management.